

Local Leadership Group Agenda

12.7.2016 1:00pm-3:00pm

Bethlehem Lutheran Church (Family Growth Center)

549 E. Mt. Hope Ave. Lansing, MI 48910

Dana Watson, Michelle Nicholson, Lisa Chambers, Jamie Yeomans, Kae Dubay, Dorothy Cooks, Jessica Baker, Travis Neller, Kelly Uhlmann, Fran Jozefowicz

****Disclaimer-Kelly was the note taker....don't judge! ;)**

1. Parent Voice –

a. What made you feel comfortable with your home visitor?

Kae Dubay –

Allison (EO) was younger and easier to relate to. She was not judgmental about their parenting. She encouraged them for what they were doing already parenting wise. She did have a rough time with the speech therapist but was able to tell Allison.

For her younger son, she did not have a good connection with the provider but he barely qualified so she declined services for him.

b. How long did it take before you felt comfortable? Right away...felt a connection with Allison

c. Parent program questions comments and concerns. Do parents know what to do or who to contact if there we concerns, or if it was “not a good fit” with the service provider.

d. Current Successes and Challenges.

Felt that EO messed up and didn't get the services to her oldest child that he needed. Kae was happy that they did get help getting him into services through the school district after he aged out. So with her 2nd child, she had past experience to gauge how things should or could be. Her relationship with Allison is the only reason that she stuck with it. The overall experience has made her a better advocate for her children. Her oldest son now is in a friendship group at school with other Kindergarteners and young 5's. They meet twice a month during recess and lunch.

Jessica Baker-

Just moved to MI with nothing while she was pregnant. She checked a box at the health department. Got a call within a week. And felt an immediate relationship with her provider. She may not have stuck with it if she didn't feel a

connection and then just took family advice. It probably would have come up again as her daughter got older and been more willing for a home visitor.

Effie-

In the beginning she liked her worker because she was “cool”. They met at Biggby when Effie was off work. Then after a few visits it became a commitment because the home visitor had proven her value. It became something to look forward to. If she didn’t feel a connection then she would have just let it fall off and not contact a supervisor.

Parent voice question for January- How did you know what happens next? Did you know what the visit will look like next time, what to do in between visits, are you involved in planning, etc?

** As a LLG, we talked about how to get parent feedback to ensure that families are happy with services and they are happy with their provider. Do they know who to call? NFP does “satisfaction checks” throughout the year.

We have all tried surveys in the past. Short survey that has a few key questions would be best. Effie will message someone she knows that went through a process when she wasn't happy.

January agenda item will be- Discuss how to ensure families know how to reach out if there is a concern or problem.

2. Home Visiting Agency Updates/General Announcements

Michelle- Talked about their new grant-Targeting 3 year olds, and families outside of Lansing. Some success with families. Once they have offered outside of Lansing then they will move back to targeting Lansing.

3. LLG Parent Statewide Meeting

Meet quarterly, met last Thursday. Spend the morning determining what they were going to learn for the year which is self-care. Home Visiting Conference is in Grand Rapids Aug 3-5 save the date. Parents will lead 4 workshops next year. Bryn led them through an experience to visualize when they were 8 months pregnant. They made a list of what they needed at that point like diapers, someone to

talk to, etc. Determined that a gap filler for parents could be having trained parents run a support group in their community. Bryn is looking for some grant money to support that idea.

Shared what they would like to learn about- Effie shared she would like to learn how to lead support groups run by parents, keep parents involved and draw them in and keep them.

6. CareHUB Updates **Not here today
(Kristen Donnelly)

7. Great Start Family Coalition
(Jessica Baker)

Hope to have 1st meeting in January. Stay tuned for flyers to let families know. Spartan Child Development Center will most likely be the location for the first few meetings.

8. GSC Strategic Planning
(Michelle Nicholson)

Please share your numbers for how many families your agency is serving.

Data trend is showing more Prenatal- smoking.

*Health Department (Lisa) said they refer to the quit-line.

*Eaton RESA- (Travis) Hand out information on dangers about smoking. They do not question the parents on a regular basis.

Another trend is staying healthy and on track

Dana- will get her numbers to Michelle tomorrow

Lisa- (4 HV programs) 292 families

EHS – 48 children

Dorothy-17 families (currently)

Fran (NFP)- will get her numbers to Michelle tomorrow

Michelle (EO)- 926

Travis-41 moms and 11 dads (I think these are his numbers)

9. 2017 Training Planning (Effie)

We can plan 1 big training, 2 smaller trainings or have quarterly meet-ups where there are topics each time that will last for a couple hours. The home visitors can also network with each other.

The consensus is to do something quarterly with a topic/agenda. Progressive topic or different topics each time?