

## November Notes

Members Present: Alexis Clark, Lisa Chambers, Jaimie Kishkorn, Krista Stevens, Jessica Baker, Emily Brewer, Michelle Nicholson, Effie Alofoje-Carr, Kristen Donnelly, Dorothy Cooks, Jaime Yeomans, Kay,

### Conducting Family Outreach-

Kristen Donnelly- Neighborhood associations, Color coded because CAREHUB decided that was a good way to do outreach. The map provided has the "hot spots" 48911 48910 48906 48912 all of Ingham county. If you don't see your zipcode highlighted, there are no referrals. Referrals only

Lisa Chambers her zip codes represent all four homevisiting programs 31% are 48911 48910 48906 enrollments only

Jodi Spicer GPGS and HFA 48911 48910 48823 referrals AND enrollments

Kelly Uhlmann 2 home visitors can ONLY do 48911 and 2 can do Lansing, East Lansing, Holt

We need to see if the percentages mirror population percentages. If not, what are we missing. Are there areas in Ingham county that are underserved. Is there an area that is high poverty that isn't being served?

Jamie Y Information about free and reduced lunch? Which schools have the highest use of school and reduce lunch? Target schools? Target apartment complexes? (Towar Gardens and rural areas)

How does one know about a program if they are not low income or on foodstamp? Kay asked.

Michelle: Not every program will serve low income. Not every program serves the whole county. Some are Lansing only.

School websites: Hey this is what is available in your community.

Jodi mentioned the great start collaborative website. ([inghamgreatstart.org](http://inghamgreatstart.org))

Krista mentioned doing Outreach to pediatricians and OB/GYNs so pregnancy resource centers

Moms in rural areas Jamie Y asked. Transportation is an issue Krista mentioned moms just stay out there.

Jamie Y mentioned Laundromats

Intro letter from early childhood services at ISD to introduce GPGS and HFA to pediatricians and pre-natal providers

Careful about what we are pitching so that it is not confusing. Promote to Carehub and share a sampling

Openings on whether or not programs are full would be helpful information

Priority is narrowed to MIECHV which are the 3 programs HFA, EHS, NFP

HFA has 20 open slots but they are not able to be filled until February NFP and EHS are full.

How do we approach a family and ask if there is another program in the home?

HFA

Plan to get connected to CareHUB is Jamie K's suggestion. Data from CareHub who are you referring to?

Kristen will bring. Referral sources (heres who we have been getting referrals from)

Release of information check in with NFP?

Census records?

Would help toward continuum to share data with CareHUB.

Obtaining Feedback from Families-

Phone interviews process Alexis got feedback on what they feel like they needed within their program.

Language barrier so fewer Spanish speaking moms

Some moms were in like FOS and NFP so more than one program

Strongly agree 5 strongly disagree 1

EHS has a survey that all home visitors have to do with their families.

HFA/GPGS is also doing a parent satisfaction survey

Both will bring in January

EHS is end of the year HFA/GPGS

Family Engagement circle is feedback from parents about how we engage in home visiting, we being parents

Mandated reporting Dorothy

Dorothy explained that mandated reporting so a reporter would make a verbal and then written and would follow up with a department head

All are mandated reporters:

Dorothy has a guide and she gives a copy or refers to website.

doctor, dentistits, etc medical neglect, evidence of mental or physical abuse, Dorothy is looking at social emotional growth and development. 2 cases in 20 years.

Agency will help families get services that they might need. It does not mean abandonment.

Direct contact with parents and families. So coaches, teachers, etc. Not hunting or looking for problems. Not frivolous but accurate and truthful statements.

Look at the entire picture for reporting. There are things that can engage families in services.

Krista Stevens- Pregnancy Counselor

Works with women who have crisis or unexpected pregnancy. Wants to refer to community resources.  
Provides options counseling to women and will go to them or pick them up.