

**Local Leadership Group Notes**  
**May 2, 2018**  
**2:00pm-4:00pm**  
**Bethlehem Lutheran Church (Family Growth Center)**  
**549 Mt. Hope Ave. Lansing, MI 48910**

1. Welcome/Introductions 5 Minutes  
Parent Café Question:  
Is Change a good thing or bad thing? How do you handle change?
2. March Meeting Review-approved 5 Minutes
3. Great Parents Great Start 5 Minutes
4. Home Visiting Continuum 5 Minutes
5. CQI Updates/Sustainability: Prioritization of goals 20 Minutes
  - a. Should have received 2 emails 2 surveys pretest/posttest after viewing video
  - b. Updated team charter, update data, reporting due by 15<sup>th</sup> of every month
  - c. Looking at tweaking the data sheet for future to get at information needed.
  - d. 2 day training refresher 2 CQI team members attended, will bring info back to remaining CQI team, got head start on CQI for next cycle.
  - e. Statewide training on May23rd-save the date
  - f. Sustainability (brainstorming on sticky wall previously) prioritize goals next steps, top picks to work on. Have topics need to establish 3 goals (likely=Professional Development,

- parent voice in meetings, defining home visiting)-encouraged input from greater LLG and not just the CQI team
- g. Consider bringing in community sponsor to help offset cost of Professional Development activities to not rely on grant dollars for these activities
  - h. Parent Voice is intentional, continue including as standing LLG agenda item, etc.-consider opportunity to arrange home visitors to experience Parent Voice, parent panel with Q&A
  - i. Discussion regarding how parent voice could continue if LLG didn't continue-how would parents share their voice opinion-parent shared would have to share with home visitor, discussed surveys, parent led voice/potluck through GSC, consider having meetings at the home visiting agencies-reserve conference room and open up to staff to attend. Consider combining workgroups with another grant funded program (ex. ISAP). Child care and food are good incentives for attendance.

Goal 1: Agencies offer to host LLG/Parent Voice meeting, if unable to financially sustain continued meetings

Goal 2: Agencies represent their services via video or other means to share/define home visiting (home video shadowing)

Goal 3: Professional Development scheduled-consider combining goals where home visitors experience parent voice meeting with parent panel at an agency location.

Calendar-Proposed June 6<sup>th</sup> 2-3 for LLG meeting and 3-5 for Parent Voice for Professional Development-each home visiting program bring at least one parent-place to be determined.

- 6. Spotlight 30 Minutes  
 Lisa Chambers: FOS-voluntary home visiting program. Medicaid eligible pregnant women and their children under 5yrs of age-focus connected to MA, enrolled in MHP, keeping medical appts,

transportation to medical related appts, assist with navigation, well child/prenatal/postpartum visits, screenings assist in connecting with other resources-other home visitors or basic needs (food/housing/baby items, etc.)-(case load 50)

PEP=parent education program-Latia works with families identified as “at risk” Medicaid eligible, she provides services (case load 30-40) provide similar services to FOS.

Native American Outreach Program-Jackie-birth to death anyone self-identified as Native American are eligible, connecting with tribes and resources.

Ana works with Spanish speaking families.

Lisa looking to hire bilingual Arabic staff-stay tuned.

Ashley Martinez-case load primarily Refugee families.

Lead Safe Lansing-City of Lansing Grant-eligible pregnant women or children less than 6 and have a home or small apartment complexes in Lansing and lead risk may receive dollars to help make home environment safe.

WIC-women infant children- nutritional benefits/services available for pregnant women and children through 5 yrs of age.

CBE-child birth education classes-Medicaid eligible first time mothers.

Car seat technician for car seat education opportunities-Dana.

Sparrow birthing tours coordinated through ICHD/Sparrow sign up available.

Feed the babies keep them dry coming up 5/12/18 at Lansing Catholic Central.

7. Parent Voice 20 Minutes

How can we help with the transition out of one program to another or simply exiting your program?

Parent shared they appreciate a slow transition with a specific plan to reassure parent. Perhaps a joint visit to get introduced to program or new staff member who will be assigned. This is a

challenge to coordinate, and all depends on availability of staff when visits are scheduled. Pictures with bio or profile would help if joint visit not possible. Telephone or text message communication to establish relationship prior to first visit would be helpful. Parents shared that joint visits were very successful-provides peace of mind when existing provider is able to encourage and introduce new provider. Parents shared that they cried when their home visitor completed services. Parent shared they were disheartened when there was no notice of their home visitor leaving. Parents shared they would prefer to be given the choice to continue with program or discontinue if provider no longer available. Important for service provider to encourage parents to stay with program to give the replacement a chance for family's continued success. Importance of communication and sharing of resources. Consider video recording Parent Voice to be able to share the message more broadly-find way to harness the energy and emotion of the Parent Voice. Discussed Audio and/or Video.

- |     |  |            |
|-----|--|------------|
| 8.  | View Virtual Orientation Video<br>How do we want to use the video moving forward? It needs to be posted widely after approval by MDHHS.  | 5 Minutes  |
| 9.  | LLG Post-Test Survey   | 15 Minutes |
| 10. | Virtual Orientation Discussion   | 5 Minutes  |
| 11. | Agency Updates/Announcements<br>Missy shared that Rose Snyder, MIHP RN, BSN and International Board Certified Lactation Consultant retiring middle of May after 13 year of service to Ingham County families.<br>Effie shared Eaton RESA parenting classes in May can give info to any interested. | 5 Minutes  |

Michelle shared Early On/Great Start moving to Holiday office park from Harley Franks.

Special note: Michelle Nicholson received the child advocate of the year award-Congratulations!!!!

Lisa shared Children's Mental Health Fair-CMH-behind ICHD May 10<sup>th</sup> will send out info.